<Date>

Dear <Plan Sponsor or Name>,

**Important Information:**

**Your group’s current health insurance plan will be discontinued**. Beginning January 1, 2026, FirstCarolinaCare Insurance Company will no longer offer health insurance coverage in your area. **This means your group must enroll in a new health insurance plan from another company in order to maintain coverage no later than January 1, 2026.** Read this letter carefully and review your options.

This information does not impact your current coverage. As long as you continue to pay your monthly premiums to FirstCarolinaCare, you will still have coverage through December 31, 2025.

**To keep your group’s health coverage, your group must choose a new plan from another health insurance company.**

To have continued health insurance coverage for your group, you should have a new health insurance plan in place with coverage starting no later than January 1, 2026. Your group can choose to buy a new health insurance plan with the help of an agent or broker or directly from another company.

**We are notifying all group enrollees.**

FirstCarolinaCare is required to notify all group enrollees who have this coverage that FirstCarolinaCare will no longer offer the enrollee’s plan. Because FirstCarolinaCare might not know about other coverage decisions the group has made, enrollees should check with the plan sponsor or administrator about coverage options that might be available through your organization.

**Questions?**

* You may contact the North Carolina Department of Insurance at (855) 408-1212.
* Alternatively, you can contact FirstCarolinaCare at (800) 481-1092 (TTY 711), Monday – Friday, 8 a.m. to 5 p.m., or visit FirstCarolinaCare.com for help with any questions.