<Date>

Dear <Plan Sponsor or Name>,

**Important Information:**

**The purpose of this correspondence is to notify you that your group’s current health insurance plan will be discontinued**. Beginning January 1, 2026, FirstCarolinaCare Insurance Company will no longer offer commercial group health insurance coverage. **This means your group must enroll in a new health insurance plan from another insurance company to maintain coverage no later than January 1, 2026.** Read this letter carefully and review your options.

In order to have continued health insurance coverage, your employer will need to choose a new health insurance plan from another insurance company. FirstCarolinaCare is required to notify all group enrollees with this coverage that FirstCarolinaCare will no longer offer the plan. Please check with your employer, the plan sponsor or administrator about coverage options that might be available through your organization.

**Questions?**

* You may contact the North Carolina Department of Insurance at (855) 408-1212.
* Alternatively, you can contact FirstCarolinaCare at (800) 481-1092 (TTY 711), Monday – Friday, 8 a.m. to 5 p.m., or visit FirstCarolinaCare.com for help with any questions.