

Information on Explanations of Benefits (EOBs)

An EOB is a statement provided to members that explains what medical services were paid for on their behalf. Each EOB represents one claim and shows when it was processed. EOBs are processed weekly for all claims finalized the week before. They show:

- Date of service
- Service provider
- Service billed
- Billed, allowed and denied amounts
- Member responsibility
- Net amount of each claim processed