



Skip the trip.

Start a virtual visit with a provider now.

FirstHealth On the Go

Now available through your FirstHealth MyChart account.



Avoid the long wait times of an urgent care or the ER



Our licensed providers help with conditions like the flu, bronchitis, rashes, sinus infections and more



Talk to a provider from wherever you are



\$0-45 per visit depending on your health plan

Virtual Convenient Care without leaving the house.

Visit [FirstHealthOnTheGo.org](https://www.FirstHealthOnTheGo.org)

Available on the MyChart app



QUESTIONS



Who is providing FirstHealth On the Go?

FirstHealth On the Go general medical telehealth services are provided by an established network of licensed FirstHealth providers.



What are the hours of operation?

6 a.m. to midnight, 7 days a week



How do I set up my FirstHealth On the Go account?

If you already have a FirstHealth MyChart account, you will either visit **FirstHealthOnTheGo.org** and log in, or log in via the MyChart app.

If you do not have a FirstHealth MyChart account, you will need to visit **FirstHealthOnTheGo.org** and follow the instructions to schedule without a MyChart account.



How do I start a visit?

1. Log in to your MyChart account.
2. Click on "Menu" then "**FirstHealth On the Go.**"
3. Confirm the state you are located in, reason for the visit and test your hardware.
4. Begin your visit.

If you have questions about your MyChart account, call (910) 715-2434.